Electronic Acknowledgement Receipt			
EFS ID:	4370750		
Application Number:	10628833		
International Application Number:			
Confirmation Number:	5834		
Title of Invention:	System architecture and a method for customer flow management		
First Named Inventor/Applicant Name:	Assaf Silberstein		
Customer Number:	49443		
Filer:	Caleb Pollack/Adi Stav Golding		
Filer Authorized By:	Caleb Pollack		
Attorney Docket Number:	P-70999-US		
Receipt Date:	01-DEC-2008		
Filing Date:	28-JUL-2003		
Time Stamp:	15:13:28		
Application Type:	Utility under 35 USC 111(a)		

Payment information:

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		P-70999-US-U- RESOA-01DEC08.pdf	1168732	yes	14
	NESOA-OTDECOS.pui	8c6bf9b4ce26c750d97cfd6da268afc8a856 b5c4			

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Amendment After Final	1	1	
	Claims	2	10	
	Applicant Arguments/Remarks Made in an Amendment	11	14	
Warnings:				

Information:

• •
. I I . I . I USPEO CH . I . I I
noted date by the USPTO of the indicated documents.

1168732

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

Total Files Size (in bytes):

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.